

Kingfisher

Responsible Business at a glance

2025/26



**Better Homes. Better Lives.
For Everyone.**

At Kingfisher, we believe a better world starts with better homes and we strive to help make that happen.

At Kingfisher, we are committed to leading the industry in responsible business. This is integral to our 'Powered by Kingfisher' strategy and essential to our business resilience.

Building on our long-standing legacy, over the past five years, we have focused on delivering our Responsible Business strategy, which reached its conclusion in 2025/26. Our work has provided strong foundations on which to build our Responsible Business strategy for 2030. This next phase will remain anchored in our purpose and focus on delivering lasting value for our customers, colleagues, communities and the planet.



Our Responsible Business four priorities

Targets and performance in 2025/26

Key actions in 2025/26

Our focus to 2030

 <h2>Colleagues</h2>	<p>Women in senior leadership</p> <p>2025/26 performance: 33.3% of senior leaders 2025/26 target: 35.0%</p> <p>Women in management</p> <p>2025/26 performance: 40.5% of managers 2025/26 target: 40.0%</p> <p>Enable more colleagues to complete an apprenticeship, traineeship or formal qualification</p> <p>2025/26 performance: 12,658 since 2023/24 2030/31 target: 20,000</p>	<ul style="list-style-type: none"> Continued to prioritise inclusion, with a focus during the year on strengthening diversity across our talent pipelines. Strengthened our understanding of workforce demographics which will help inform future inclusion actions. Continued to invest in skills that helps colleagues grow their careers. 	<p>We will build on the progress made over the past five years to embed inclusion more deeply across our business, recognising its critical role in long-term performance and effective leadership. Through our updated strategy, we will set and pursue new ambitions to strengthen gender representation at senior levels, informed by our progress to date and where further improvement is needed. We will support this ambition through continued investment in high-quality training and skills development, ensuring colleagues at all stages of their careers have equitable access to growth, development and progression opportunities.</p>
 <h2>Planet</h2>	<p>Committed to net zero emissions for our operations (Scope 1 & 2) by 2040/41 and across our value chain (Scope 3) by 2050/51</p> <p>Reduce Scope 1 & 2 emissions</p> <p>2025/26 performance: 68.7% reduction* 2025/26 target*: 37.8%</p> <p>2025/26 performance: 64.1% reduction† 2030/31 target†: 70.2%</p> <p>Reduce Scope 3 emissions</p> <p>2025/26 performance: 45.9% intensity reduction† 2025/26 target†: 40.0%</p> <p>2025/26 performance: 37.4% absolute reduction† 2030/31 target†: 46.0%</p> <p>Wood and paper responsibly sourced</p> <p>2025/26 performance: 99.4% responsibly sourced 2025/26 target: 100.0%</p>	<ul style="list-style-type: none"> Successfully delivered our Scope 1, 2 and 3 emission reduction targets for 2025/26. This was achieved through measures such as the adoption of energy efficiency measures for our property portfolio, switching to more efficient vehicles across our delivery fleet as well as continued work on supply chain and product decarbonisation to reduce Scope 3 emissions. Set and validated new near-term science-based targets for 2030/31 to reduce absolute Scope 1 and 2 emissions by 70.2% and Scope 3 emissions from supply chain and product use by 46%. Invested in forestry projects as a founding member of the Rainforest Alliance Forest Allies initiative as well as through our local forest partnerships (e.g. Woodland Trust). 	<p>We will continue to deliver our net zero roadmap across Scopes 1, 2 and 3. We remain committed to our Forest ambition, continuing to drive the responsible sourcing of wood and paper while working with international partners and local communities, and strengthening the way we engage customers so that protecting and restoring forests remains a shared effort across our entire value chain.</p>
 <h2>Customers</h2>	<p>SHP as % sales of Group sales</p> <p>2025/26 performance: 58.2% 2025/26 target: 60.0%</p> <p>SHP as % sales of OEB sales</p> <p>2025/26 performance: 70.1% 2025/26 target: 70.0%</p>	<ul style="list-style-type: none"> Introduced new product ranges aligned to our Sustainable Home Product criteria, including more energy-efficient, repairable and higher recycled-content products. Expanded refurbished product offers and capabilities at Screwfix and B&Q and tested rental models in Castorama France following strong customer demand in Poland. Rolled out our green star mark across all banners and increased the number of SKUs carrying the mark to over 20,000 this year. 	<p>We will continue to actively engage with our customers as we support them in future-proofing their homes by offering a wider range of cost effective, sustainable choices. We will also expand our circular economy services to keep products in life for longer.</p>
 <h2>Communities</h2>	<p>Helping those whose housing needs are greater</p> <p>2025/26 performance: 5.2 million people reached since 2016/17 2025/26 target: 2 million people</p>	<ul style="list-style-type: none"> Invested £6.7 million in our communities, with an additional £4.1 million raised by our colleagues and customers. Expanded colleague and customer fundraising initiatives, with microdonations at point of sale, first implemented at Screwfix, subsequently adopted by B&Q and currently being trialled in Poland. Supported disaster relief efforts across our geographies, including responses to the fires in Spain and Portugal and floods in the UK. 	<p>We will continue to invest in the communities where we operate by supporting projects that improve homes, strengthen resilience and create lasting social value. By partnering with local organisations and donating our products, expertise and time, we aim to reach more people experiencing housing insecurity or living in unsuitable conditions.</p>

* Against 2016/17 baseline year

† Against 2017/18 baseline year

Our ESG ratings, indices and benchmarks performance

We continue to rank highly in external benchmarks and indices consistently outperforming against sector averages.



MSCI

We rank as a **'Leader'**, having received the highest-possible **'AAA'** score.

Industry benchmark: The 'AAA' score is achieved by only 194% of companies in the Retail – Consumer Discretionary sector.



Workforce Disclosure Initiative

We received a disclosure score of **93%**.

Industry benchmark: We scored higher than the average consumer discretionary sector of 72% and average disclosure score (all companies) of 62% and average UK company score of 73%.



CDP Climate Change

We achieved a highest leadership score of **'A'**.

Industry benchmark: We scored higher than the average discretionary retail score of 'B'.

CDP Forests

We have continued to maintain a score of **'B'**.

Industry benchmark: We scored higher than the average discretionary retail score of 'C'.



ISS ESG Corporate Rating

We achieved a **'B-'** rating.

Industry benchmark: The rating is supported by our 'Prime' status, which is given to companies that are perceived to be sustainability leaders in their industry.



Sustainalytics

We have a risk rating score of **8.6 (Negligible risk)**.

Industry benchmark: We rank first out of 33 in home improvement retail sub-industry and third out of 436 in the wider retailing industry.



FTSE4Good

FTSE4Good

We are listed in this index with a rating of **5 out of 5**.

Industry benchmark: We are rated higher than the home improvement average rating of 3 out of 5.

Read more

Our Responsible Business website:
kingfisher.com/responsible-business

Contacts

What do you think about our performance? We'd love to hear your views on Responsible Business at Kingfisher at investorenquiries@kingfisher.com and responsiblebusiness@kingfisher.com

Kingfisher



castorama



SCREWFIX

